

From: (b)(6),(b)(7)(C) [noreply@gtl.net]

Sent: 6/15/2023 10:57:37 PM

To:

(b)(6),(b)(7)(C)

Subject: (b)(6),(b)(7)(C)@geogroup.com; (b)(6),(b)(7)(C)@geogroup.com
Grievance Denial

Flag: Follow up

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Click here to view: [Grievance # \(b\)\(7\)\(E\)](#)

Grievance #: (b)(7)(E)

Profile Photo:



Audit Photo:



Resident Info

Name: (b)(6),(b)(7)(C)

Booking Number: (b)(7)(E)

Nationality: MX

Submitted Date: 05/22/23 09:18

Submitted from Location/Room: CNA01/Dorm 3C

Current Location/Room: CNA01/Dorm 3C

Facility: Mesa Verde ICE Processing Center CA

MAC ID:

Device ID:

Form Info

Category: GEO

Form: Safety or Sanitation

Grievance Info

Grievance ID #:

Status: CLOSED by: (b)(6),(b)(7)(C)

Facility Deadline: 06/14/23 23:59

Grievance Level: 3

Resident can reply: No

Disposition @ 1: Unfounded

Disposition @ 2: Unfounded

Disposition @ 3: Unfounded

Details:

Recurring BLACKMOLD in showers- Hazardous sanitation neglect

Details:

Statement of Grievance:

Charlie dorm restroom showers have an excessive amount of recurring black mold. Specifically the last shower stall located on the east side of the dorm has a filthy and extremely unsanitary recurring black mold covering the ledge next to the drain and the crevices on the plastic divider. This is the same spot that multiple grievances have been submitted on and yet facility continues to neglect. Last grievance submitted maintenance Mr. (b)(6),(b)(7)(C) addressed me per orders of Mrs. (b)(6),(b)(7)(C) in regards to the location of the black mold, though it is NOT my job to brief maintenance specially after submitting a descriptive grievance I felt like I really had NO choice due to the fact that I and others utilize the shower and its a hazard to our health if not eradicated. Black mold is extremely prejudicial to our lungs and skin infections as it is one of the main contributors to ECZEMA which is a skin rash that I never in my life have dealt with until after arriving to C-dorm. Moreover this is a sanitation violation of OSHA Regulations and does NOT meet the high sanitation standards mandated per PBND 1.2 Environmental health and safety (V)! The long period of recurring black mold is evident of the poor sanitation practices that facility provides! Moreover with facility cleaning twice a day there should definitely NOT be a recurring of black mold, NO EXCEPTIONS!

Relief Sought:

- please ERADICATE black mold without further delay
- remove screws on plastic dividers to be able to eradicate the black mold recurring on the crevices
- please engage in high levels of sanitation practices in order to provide a health, safe and sanitary environment for population
- train all staff on properly scrubbing the shower floors and encourage them to further their education on the negative impact on peoples health when subjected to black mold
- Also for lieutenants to really inspect after staff are done cleaning and to take pictures of every shower stall and not just the floor at a distance how it is usually done
- meet all OSHA Regulations and HIGH levels of sanitation mandated per PBND 1.2(V)
- NO RETALIATION PLEASE

DATE/TIME	USER	ACTION	DETAILS
06/13/23 22:19	(b)(6),(b)(7)(C)	Staff Response	Upon review, previous responders properly attempted to address your repetitive inquiry. Specifically, this particular complaint has already been addressed in grievances (b)(6),(b)(7)(C) and (b)(6),(b)(7)(C). We continue to believe the showers do not have mold and they are not a health hazard. In addition, ICE officers and the OIDO representative have taken pictures and have had no concerns. Furthermore, we provide cleaning and disinfecting products for you to use on shared items such as toilets, showers, tablets, phones etc... prior to your use. Washing hands after using shared items and prior to eating is recommended as well. Video confirms that you and others in the housing unit rarely follow these practices. Please do your part in preventing illness. No further action(s) warranted at this level.
06/13/23 22:19		Changed Status	From 'Open' to 'Closed'
06/13/23 22:14		Changed Disposition	Changed the disposition value for level 3 from to Unfounded
06/09/23 01:02	(b)(6),(b)(7)(C)	Escalated	(b)(6),(b)(7)(C) has escalated the grievance on 06/09/2023 01:02 -08:00 Response: Responses fail to acknowledge the disgusting, unsanitary and unhealthy black mold in the showers that we the population were involuntarily exposed to! The black mold was witnessed by multiple individuals including but not limited to acting FA Mrs. (b)(6),(b)(7)(C); Lt. (b)(6),(b)(7)(C); Mrs. (b)(6),(b)(7)(C) from OIDO, several auditors and various ICE agents whom found previous grievances for the same recurring mold. Further there are several areas in the shower where its evident that the cleaning practices of staff are poor as the buildup has commenced due to staff NOT scrubbing the shower floors entirely. The assigned cleaning crews conclude their cleaning of the "ENTIRE" dorm within 10-20 minutes, a timeframe that is truly impossible if dorms were actually being cleaned/sanitized thoroughly and properly as you state. Please train all staff and educate them on proper cleaning practices in order to promote a safe and healthy living environment that meets all sanitary laws including OSHA regulations and PBND 1.2(V)

DATE/TIME	USER	ACTION	DETAILS
06/09/23 01:02		Changed Status	From Closed to Open due to Appeal
06/09/23 01:02		Changed Level	Level changed from 2 to 3 due to Appeal
06/05/23 15:44	(b)(6),(b)(7)(C)	Staff Response	The twice daily cleaning of the housing unit by staff is being supervised by various department heads and/or shift supervisors to ensure cleaning is thorough. In addition, bleach is sprayed specifically in the showers to alleviate concerns, and the dorms are sanitized throughout the day. The facility also provides shower sandals so that detainees are not standing directly on the shower floor. If you feel the cleanliness of an area is not up to your standard, chemicals and cleaning tools are available should you want to further clean something that you are using. These means are provided so that you can have control over your own health.
06/05/23 15:44		Changed Status	From 'Open' to 'Closed'
06/05/23 15:44		Changed Disposition	Changed the disposition value for level 2 from from Unfounded to Unfounded
06/05/23 15:44		Changed Disposition	Changed the disposition value for level 2 from from Unfounded to Unfounded
06/05/23 15:44	(b)(6),(b)(7)(C)	Changed Disposition	Changed the disposition value for level 2 from from Unfounded to Unfounded
06/05/23 15:44		Changed Disposition	Changed the disposition value for level 2 from to Unfounded
05/31/23 11:13		Escalated	(b)(6),(b)(7)(C) has escalated the grievance on 05/31/2023 11:13 -08:00 Response: I want to advise you that on May 22,2023 after a long dialogue with maintenance Mr. (b)(6),(b)(7)(C) regarding the over 6 month recurring blackmold on one of the showers he finally decided to head my advice and remove one of the plastic shower panels to eradicate the mold that had been brought up to GEO's attention on numerous occasions and was willfully and irresponsibly ignored. An OSHA REGULATIONS violation and a complete disregard to our health. Opposite side showers remain with a great level of black mold along the bottom plastic divider panels. My argument remains as facility fails to prioritize our health and meet OSHA regulations.
05/31/23 11:13		Changed Status	From Closed to Open due to Appeal
05/31/23 11:13		Changed Level	Level changed from 1 to 2 due to Appeal
05/26/23 04:12		Changed Status	From 'Open' to 'Closed'
05/26/23 04:12		Changed Disposition	Changed the disposition value for level 1 from to Unfounded
05/26/23 04:12	(b)(6),(b)(7)(C)	Staff Response	On 05/26/2023 the Shift Supervisor and Unit Officer inspected the C-Unit restrooms and was unable to find any black mold present in the showers.
05/22/23 09:18		Submitted New	Recurring BLACKMOLD in showers- Hazardous sanitation neglect